

Intergas Heating Ltd

Technical Bulletin 09

To: Intergas employees and spares stockists

Dated 26.09.2023

From: John Lawton, Intergas Technical Product Manager

Revised annual service procedure

Dear all

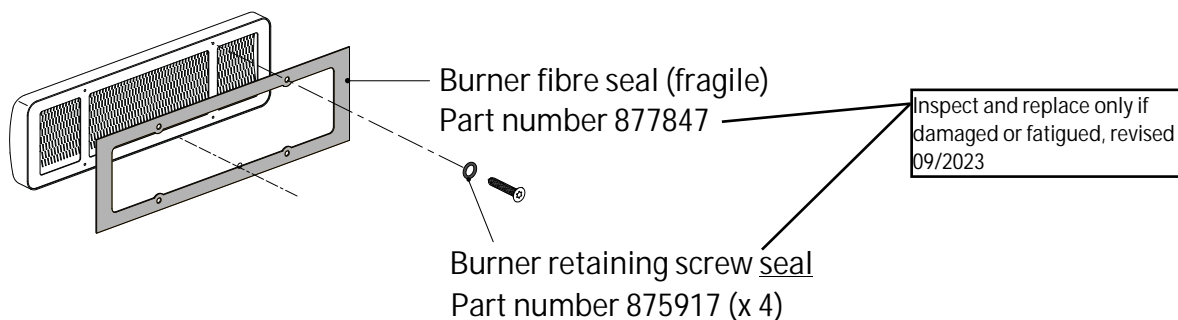
In July 2021 we revised our annual gas boiler service process to help clarify what was expected by any attending service engineer. The "new service procedure" document JDLv15 was produced to help guide them through this process. During the last 2 years we have studied feedback given by RGE (Registered gas engineers) and our own engineers within the UK & the Netherlands.

From these studies we have established that the fibre burner seal and the burner screw seals had not fatigued or degraded with any significance, however when they were found to be damaged, they were replaced in all instances.

Conclusion: The burner seal article number 877847 must be visually inspected and only replaced if damaged or fatigued in anyway, or if the burner is replaced, therefore it will be removed from the 4 year service sets. The burner screw seals (x4) article number 875917 must be visually inspected and only replaced if damaged or fatigued in any way, or if the burner is replaced, therefore it will be removed from the 4 year service sets.

Observation:

It was noted on most occasions that the burner screws required hand tightening with a Torx T20 driver due to expansion and contraction so this will be included within the revised document and placed on our website www.intergasheating.co.uk under products - documentation.



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