

Technical Memo

TM012019

Description: TM012019 – Comfort Touch Thermostat

OT Wall Mounting Plate (Date code 1845)

The Comfort Touch OT (OpenThem) Thermostat (Part no. 030114 Black Version & Part no. 030104 White Version) has found to have a manufacturing defect in the wall mounting plate, this only effects Comfort Touch OT Thermostat with the date code 1845 (first 4 digits of the date code). This date code is printed on the wall mounting plate only, as detailed in the picture.



First 4 digits of Date Code



The result is the Thermostat will not work once connected to the boiler, the display screen will only show a white dot and will not respond.

Please return the Comfort Touch OT Thermostat to the original place of purchase for a replacement Thermostat.

For further information please contact our Technical Department on 01527 888000.

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