

**Dear Customer** 

## SAFETY NOTICE - Intergas HRE 36/40 Component Upgrade

We understand that you have an Intergas HRE Combi Compact 36/40 boiler installed in your property. We wish to inform you that during our stringent quality & safety checks it has come to our attention that some of the seals on this boiler model need to be replaced, this is to ensure that your boiler meets our quality and safety standards.

Please can you call the Service Department on: 01527 888000 & select option 2 so that we can arrange for an Intergas engineer to carry out the seal replacement.

Alternatively you can email: <a href="mailto:service@intergasheating.co.uk">service@intergasheating.co.uk</a> so we can get in contact with you.

It is important that you contact us, otherwise this could lead to a boiler breakdown which we wish to avoid.

Yours sincerely

**Intergas Technical & Service Department** 

ING Bank London